



# ROMANS

## JEWELRY

### **JEWELRY WARRANTY:**

We provide a Limited Lifetime Warranty on all of our jewelry. We guarantee your jewelry to be free of defects in material and craftsmanship. We warrant and guarantee the quality of jewelry for life as long as you allow only Romans Jewelry to work on the item. To maintain your warranty coverage please visit our shop or send in your jewelry every 6 months and receive a complimentary cleaning and inspection. This ensures that you maintain your Limited Lifetime Warranty coverage and keep your jewelry looking new. If we determine that your jewelry needs attention we will repair it for free. If it has been longer than six months since your last cleaning and inspection bring in your jewelry as soon as possible. After we have cleaned and inspected it for free, replaced any gemstones that may be missing, and made any necessary repairs at your expense. We will happily reactivate your warranty for free.

If your insurance company needs an appraisal for an item purchased from us, we will happily provide it free of charge. As a future service, we will update the appraised value set forth herein for as long as you own your jewelry based upon prevailing replacement market conditions.

### **What is not covered:**

Romans Jewelry Limited Lifetime Warranty does not apply to lost or stolen items. Jewelry that has been abused voids all guarantees. Wearing your jewelry during housework, washing dishes, gardening, working out, swimming in pools and hot tubs is considered abusive treatment. We recommend insurance to insure against loss or theft. We guarantee for life, for free, all merchandise made entirely of gold, platinum or silver and containing diamonds, rubies or sapphires. All merchandise containing cultured pearls and semi-precious stones; and all wedding bands made of cobalt, titanium, rubber, leather, stainless steel, carbon fiber, ceramic, and tungsten are either not meant to last a lifetime or are non-precious metals, and therefore, merchandise containing these materials is not covered by our Free Lifetime Warranty and is not eligible for trade-in or upgrade. Due to its nature, these wedding bands are not resizable. With proper care, you should enjoy years of pleasure from these items.

### **Warranty Transfers:**

Transferring or selling your item to a third party voids all warranty.

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**Trade-In Policy:**

We offer a trade-in program for any diamond purchase at Romans Jewelry. You will be credited your full purchase price toward a diamond purchase selling for at least twice your original purchase price. For any other Romans Jewelry merchandise made of gold, platinum, diamonds, rubies or sapphires, receive the fair market value as credit towards another piece of jewelry or cash.

**Can I trade in jewelry that was not purchased at Romans Jewelry?**

Gold and precious gemstones may have value on the wholesale market. Therefore, we are able to offer you a trade-in allowance or cash for your second-hand jewelry and watches based on the prevailing fair market value.

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